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PHD
CHAMBER OF COMMERCE AND INDUSTRY
— ESTD. 1905 —

National Conference on

DECRIMINALIZATION & REFORMS IN LEGAL METROLOGY

Balance between Ease of Doing Business and Consumer Protection

16th September 2026

 **THE PARK, 15, Sansad Marg
Connaught Place, New Delhi**

CHIEF GUEST

SMT. NIDHI KHARE

Secretary, Department of Consumer Affairs
Government of India



SCAN ME



FOR REGISTRATION

BACKGROUND

Legal Metrology plays a critical role in ensuring accuracy and transparency in commercial transactions and safeguarding consumer interests. An effective Legal Metrology framework is essential to maintain confidence in the marketplace, particularly as India's retail, manufacturing, e-commerce, and digital commerce ecosystems continue to expand.

As the Government of India places increasing emphasis on ease of doing business, regulatory rationalisation, decriminalization of business laws, and reducing compliance burdens, we need to examine the existing Legal Metrology framework and identify opportunities for reform.

The proposed National Conference on "Decriminalization and Reforms in Legal Metrology: Balancing Ease of Doing Business and Consumer Protection" seeks to provide a high-level platform for policymakers, regulators, industry leaders, consumer organisations, legal experts and other stakeholders to deliberate on the evolving Legal Metrology regime.

The conference will focus on achieving an appropriate balance between regulatory effectiveness, proportionate enforcement, ease of compliance and robust consumer protection, while supporting India's ambition to create a predictable, transparent and business-friendly regulatory environment.

CONFERENCE OBJECTIVES

The conference aims to:

- Deliberate on the ongoing reforms and proposed changes in the Legal Metrology framework.
- Examine the scope and implications of decriminalization and rationalisation of offences and penalties under Legal Metrology laws.
- Identify opportunities to simplify regulatory and compliance requirements for businesses.
- Discuss mechanisms for ensuring that regulatory reforms do not dilute consumer protection and market integrity.
- Facilitate dialogue between Government, industry, and consumer stakeholders on practical implementation challenges.



KEY THEMES FOR DELIBERATION

The conference may deliberate upon the following broad themes:

A. Balance between Ease of Doing Business and Consumer Protection in the realm of Legal Metrology Building a Trust-Based Regulatory Ecosystem

- Simplifying Legal Metrology Compliance
- Ease of Doing Business vs. Consumer Protection
- Risk-Based & Proportionate Enforcement
- Digitalisation & Uniformity in Compliance
- Building a Trust-Based Regulatory Ecosystem

B. Empowering the Indian Consumer: Strengthening Consumer Rights in the Digital Age

- Consumer rights in the digital marketplace
- Consumer awareness and empowerment
- Grievance redressal
- National Consumer Helpline and e-Daakhil
- Building consumer confidence
- Industry's role in supporting consumer-awareness initiatives

C. Legal Metrology for the Online Consumer

- From physical label to digital listing
- Quick commerce, dark stores and shared responsibility
- Measurement accuracy in new-age transactions
- Price and quantity transparency
- E-labelling, QR codes and digital declarations
- Consumer voice and redress

TARGET AUDIENCE

- Senior officials from the Department of Consumer Affairs
- Central and State Legal Metrology authorities
- Representatives from relevant Central Government Ministries/Departments
- Industry associations and chambers
- Retail and e-commerce companies
- Manufacturers and importers
- Packaged commodities industry
- Start-ups and MSMEs
- Consumer organisations
- Legal and regulatory experts
- Standards, testing and certification bodies
- Academicians and policy experts
- Media and other relevant stakeholders

ABOUT PHDCCI

PHDCCI has been working as a catalyst for the promotion of Indian industry, trade and entrepreneurship for the past 121 years. It is a forward looking, proactive and dynamic PAN-India apex organization. As a partner in progress with industry and government, PHDCCI works at the grass roots level with strong national and international linkages for propelling progress, harmony and integrated development of the Indian economy.

PHDCCI, acting as the "Voice of Industry & Trade" reaching out to more than 1,50,000 large, medium and small industries, has forged ahead leveraging its legacy with the industry knowledge across multiple sectors to take Indian Economy to the next level.

At the global level, we have been working with the Embassies and High Commissions in India and overseas to bring in the International Best Practices and Business Opportunities.

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