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**PHD**  
CHAMBER OF COMMERCE AND INDUSTRY  
— ESTD. 1905 —

**INDIA**

# GLOBAL CAPABILITY CENTERS (GCCs) & AI SUMMIT 2026

*'Driving Innovation, AI and Global Leadership for Viksit Bharat 2047'*

3<sup>rd</sup> September 2026, Thursday | PHD House, New Delhi



SCAN FOR REGISTRATION



## BACKGROUND

Global Capability Centers (GCCs) have emerged as one of the most significant drivers of India's knowledge economy, digital transformation and innovation-led growth. Over the past two decades, India's GCC ecosystem has undergone a remarkable transformation—from providing back-office support and business process services to becoming strategic centers for innovation, research and development, digital engineering, artificial intelligence (AI), cybersecurity, product development and enterprise transformation for leading multinational corporations.

Today, India hosts over 1,700 Global Capability Centers serving some of the world's largest enterprises. Employing nearly two million professionals and contributing substantially to the country's economy, the sector is projected to grow to over 2,400 GCCs employing approximately 2.8 million professionals and generating more than USD 100 billion in economic value by 2030. This growth has been driven by India's large pool of highly skilled STEM talent, world-class Digital Public Infrastructure (DPI), a vibrant startup ecosystem, progressive policy reforms and a rapidly expanding digital economy.

Government initiatives such as Digital India, Skill India, Startup India, the IndiaAI Mission, semiconductor and electronics manufacturing programmes, along with continuous improvements in ease of doing business and digital infrastructure, have created a robust ecosystem that enables multinational enterprises to establish and expand high-value operations in India. These initiatives have not only enhanced India's attractiveness as an investment destination but have also strengthened its position as a trusted global technology partner.

India's GCC ecosystem stands at a defining moment. The role of GCCs is now undergoing another significant transformation. While operational excellence and technology capability continue to remain important, the next phase of growth is increasingly being shaped by Artificial Intelligence, Generative AI, cloud computing, advanced analytics, intelligent automation, digital engineering and data-driven enterprise transformation. Modern GCCs are evolving into centres of strategic decision-making, innovation ownership, product development and global business leadership, with increasing responsibility for shaping enterprise-wide strategies and creating intellectual property.

At the same time, India's GCC landscape is expanding beyond established metropolitan centres into Tier-II and emerging cities, supported by improved digital connectivity, growing talent pools, lower operating costs and proactive state government policies. This geographical diversification presents new opportunities for balanced regional development, employment generation and the creation of distributed innovation ecosystems across the country.

As India enters this next phase of growth, sustaining its global leadership will require a shift in focus—from being primarily a destination for technology talent to becoming a global hub for innovation, leadership, research and enterprise transformation. Building future-ready skills, strengthening industry-academia collaboration, fostering startup-GCC partnerships, enabling responsible adoption of AI and emerging technologies, and creating globally competitive leadership capabilities will be critical to maintaining India's competitive advantage in an increasingly dynamic global environment. The India AI, GCC & Innovation Summit 2026 aims to create a national platform for Government, industry, academia, technology providers, multinational corporations, state governments and global experts to deliberate on the next generation of India's GCC ecosystem. By bringing together key stakeholders, the Summit aims to shape a collaborative roadmap for the next generation of GCCs while reinforcing India's position as the Global Capital of Global Capability Centers and a preferred destination for innovation, technology and strategic enterprise operations.

The Summit will also contribute to the broader vision of Viksit Bharat 2047 by fostering innovation-led economic growth, promoting inclusive regional development and reinforcing India's role as a trusted global partner for technology, enterprise transformation and digital innovation.





## OBJECTIVE

- Showcase India's transformation from outsourcing destination to global innovation partner
- Develop a roadmap for GCC 2.0 aligned with Viksit Bharat 2047
- Strengthen India's position as the world's preferred destination for AI-enabled GCCs
- Promote expansion of GCCs into emerging cities through digital infrastructure and policy support
- Build partnerships between Government, industry, academia and startups
- Develop frameworks for leadership readiness, future skills and enterprise capability
- Encourage adoption of responsible AI, cybersecurity and digital trust
- Promote innovation-driven collaboration between GCCs and India's startup ecosystem
- Facilitate investment opportunities across states

## FOCUS AREAS

- Strategic Evolution & Value Orchestration
- AI-First Digital Transformation & Responsible Governance
- Talent, Leadership & the Future Workforce
- Global Resilience & Footprint Optimization
- Customer Centric Innovation & Full-Stack Ownership
- Sustainable Operations & Green IT

## DELEGATE PROFILE

- Central and State Government Officials
- Heads / CEOs / Managing Directors of GCCs
- GCC Strategy & Transformation Leaders
- Global Operations & Shared Services Head
- Enterprise Portfolio & Value Creation Leaders
- CIOs, CTOs, CDOs
- Heads of AI, GenAI, Data & Analytics
- Intelligent Automation & Digital Engineering Heads
- Cloud, Platform & Enterprise Architecture Leaders
- Operational Technology Auditors
- CHROs & Global HR Heads
- Talent Transformation & Future Skills Leaders
- Learning, Reskilling & Leadership Development Heads
- DEI, Culture & Employee Experience Leaders
- COOs & Global Delivery Heads
- Business Continuity & Risk Management Leaders
- Location Strategy & Global Footprint Heads
- Enterprise Resilience & Compliance Leaders
- Chief Product Officers & Product Heads
- Customer Experience (CX) & Digital Experience Leaders
- Engineering, Platform & Full-Stack Delivery Heads
- Design, Innovation & Growth Leaders
- ESG & Sustainability Heads
- Green IT, Cloud Optimization & Infrastructure Leaders
- Facilities, Workplace Strategy & Smart Campus Heads
- Responsible Tech & Governance Leaders

## WHY ATTEND?

- Strategic Thought Leadership
- Gain first-hand insights from global business leaders, policymakers, and industry visionaries shaping the next era of Global Capability Centres
- Actionable Knowledge & Best Practices
- Discover emerging trends, transformative technologies, operating models, and policy developments through expert-led keynotes and interactive discussions
- High-Value Networking
- Engage with decision-makers, GCC heads, enterprise leaders, technology partners, investors, and innovators to build meaningful relationships and unlock new opportunities
- Elevate Your Market Presence
- Strengthen your organization's visibility, showcase your expertise, and establish valuable connections within India's rapidly evolving GCC ecosystem

## About Us

PHDCCI has been working as a catalyst for the promotion of Indian industry, trade and entrepreneurship for the past 121 years. It is a forward looking, proactive and dynamic PAN-India apex organization. As a partner in progress with industry and government, PHDCCI works at the grass roots level with strong national and international linkages for propelling progress, harmony and integrated development of the Indian economy.

PHDCCI, acting as the “Voice of Industry & Trade” reaching out to more than 1,50,000 large, medium and small industries, has forged ahead leveraging its legacy with the industry knowledge across multiple sectors to take Indian Economy to the next level.

At the global level, we have been working with the Embassies and High Commissions in India and overseas to bring in the International Best Practices and Business Opportunities.

## WHY PARTNER?

- ♦ **Access Decision-Makers:** Engage with GCC leaders, CXOs, policymakers, and key industry stakeholders
- ♦ **Showcase Your Solutions:** Demonstrate your solutions and capabilities to prospective clients and partners
- ♦ **Enhance Brand Positioning & Visibility:** Strengthen brand visibility within India's growing GCC ecosystem
- ♦ **Establish Thought Leadership:** Share insights through keynote sessions, panel discussions, and industry dialogues
- ♦ **Unlock New Business Opportunities:** Generate qualified leads, forge strategic partnerships, and unlock new opportunities
- ♦ **Speaking & Moderation Opportunities:** Lead conversations and engage with influential industry experts
- ♦ **Maximize Media & Digital Outreach:** Extend your reach through media, digital, and on-ground promotion

## REGISTRATION IS MANDATORY

**For Partnership / Stall Opportunities, please contact:**

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