

Launch of Ease of Living Index and Municipal Performance Index 2019

The Ministry of Housing & Urban Affairs have launched two Assessment Frameworks, viz. Ease of Living Index (EoLI) and Municipal Performance Index (MPI) 2019, to help assess the progress made in cities through various initiatives and empower them to use evidence to plan, implement & monitor their performance. Both these indices are designed to assess quality of life of citizens in 100 Smart Cities and 14 other Million Plus Cities.

The Municipal Performance Index 2019, is to assess the performance of municipalities based on five enablers namely Service, Finance, Planning, Technology and Governance which have been further divided into 20 sectors which will be evaluated across 100 indicators. This will help Municipalities in better planning and management, filling the gaps in city administration, and improving the liveability of cities for its citizens.

Ease of Living Index (EoLI) is aimed at providing a holistic view of Indian cities - beginning from the services provided by local bodies, the effectiveness of the administration, the outcomes generated through these services in terms of the liveability within cities and, finally, the citizen perception of these outcomes. The key objectives of the Ease of Living Index are four-folds, viz.

- Generate information to guide evidence-based policy making;
- Catalyse action to achieve broader developmental outcomes including the SDG;
- Assess and compare the outcomes achieved from various urban policies and schemes; and
- Obtain the perception of citizens about their view of the services provided by the city administration.

It will also facilitate the assessment of ease of living of citizens across three pillars: Quality of Life, Economic Ability and Sustainability which are further divided into 14 categories across 50 indicators.

All participating cities have appointed nodal officers whose responsibility is to collect and collate

the relevant data points from various departments both within and outside of the ULB and upload the same along with supporting documents in the exclusive web portal designed for this purpose.

The Ministry has made several provisions for providing assistance to cities in this process of collection, collation and uploading of data. There is a central helpdesk which is used by nodal officers to seek process – specific and indicator specific clarifications and assistance as and when required. There are also 50 + assessors who have been posted on the ground to work with the nodal officers to collect and collate information from various departments, as well as to assist in uploading data and documents to the specifications of the assessment protocol.

For the first time, as part of the Ease of Living Index Assessment, a Citizen Perception Survey is being conducted on behalf of the Ministry (which carries 30% of the marks of the Ease of Living Index). This is a very important component of the assessment exercise as it will help in directly capturing perception of citizens with respect to quality of life in their cities. This survey, which is being administered both online and offline, has commenced from 1st February 2020 and will continue till 29th February 2020. The offline version involving face-to-face interviews will commence on the 1st of February and will run parallel to the on-line versions. The same is being promoted through bulk SMS push as well as extensive coverage in social media.

Please contact for any query related to this mail to Ms. Preeti Rajput, Research Associate at preeti.rajput@phdcci.in with a cc to Dr. S P Sharma, Chief Economist at spsharma@phdcci.in and Ms Surbhi Sharma, Associate Economist at surbhi@phdcci.in, PHD Chamber of Commerce & Industry.

Regards,

Dr S P Sharma

Chief Economist

PHD Chamber of Commerce and Industry

PHD House, 4/2 Siri Institutional Area

August Kranti Marg, New Delhi-110016, India

Tel: +91 49545454

Fax: +91 11 26855450

Email: spsharma@phdcci.in

Website: www.phdcci.in

Follow us on





"Towards Inclusive & Prosperous New India"



PHD House, 4/2 Siri Institutional Area, August Kranti Marg, New Delhi - 110 016 (India) • Tel. : +91-11-2686 3801-04, 49545454, 49545400
Fax : +91-11-2685 5450, 49545451 • E-mail : phdcci@phdcci.in • Website : www.phdcci.in, CIN: U74899DL1951GAP001947



COPYRIGHT: All rights reserved. No part of this publication/Release may be reproduced, distributed, or transmitted in any form or by any means, without the prior written permission of the publisher. For permission requests, write to the publisher.

DISCLAIMER: This message and its attachments contain confidential information. If you are not the intended recipient, you are strictly prohibited to disclose, copy, distribute or take any action in reliance on the contents of this information. E-mail transmission cannot be guaranteed to be secure or error-free, as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. The sender therefore does not accept liability for any errors or omissions in the contents of this message, which arise as a result of e-mail transmission. If verification is required please request a hard-copy version.